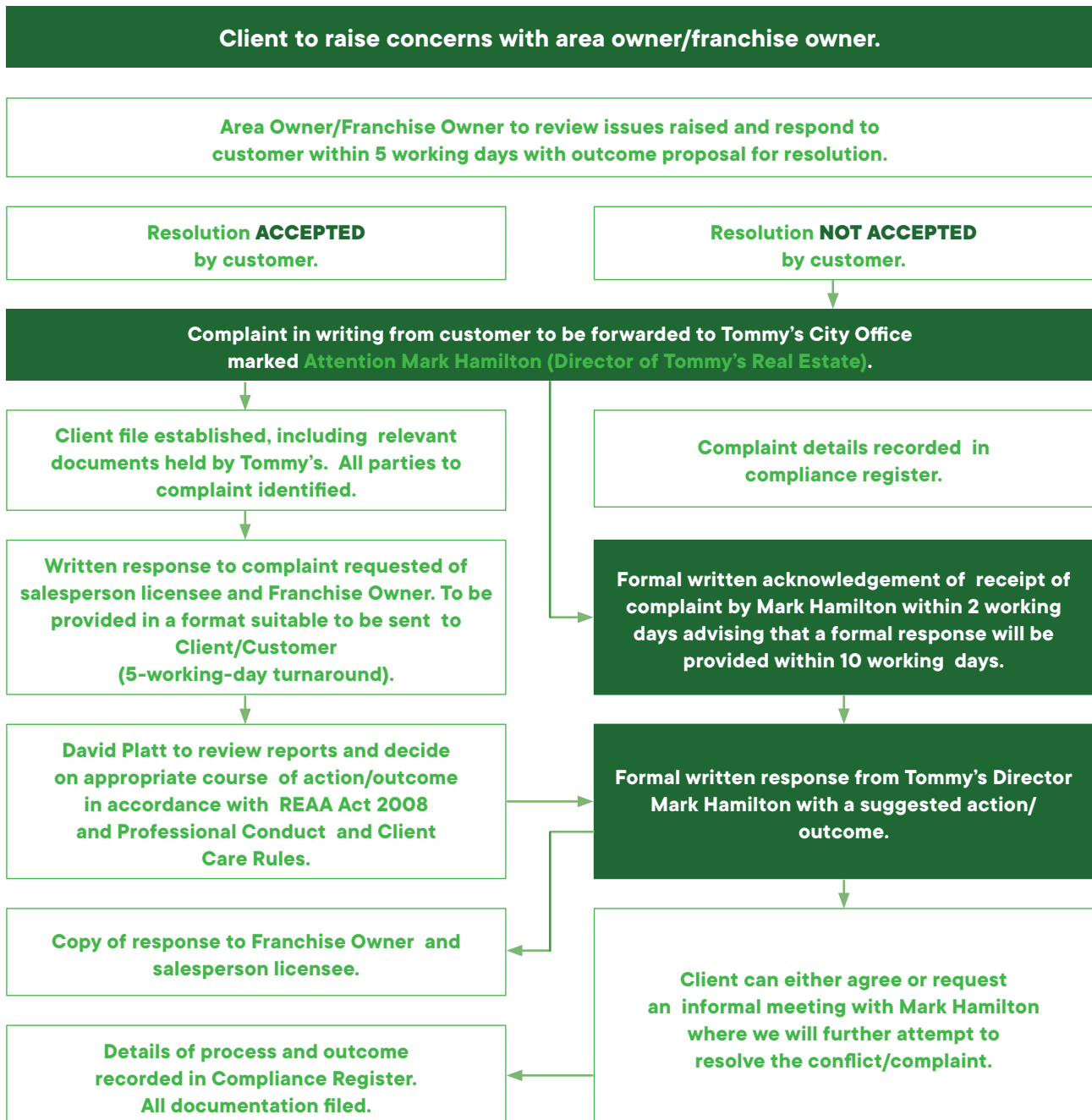


Complaints process

In-house complaints process



Note: This process does not preclude the matter being referred to the Real Estate Agents Authority. The Authority may be contacted at: Real Estate Agents Authority, PO Box 25063, Wellington 6146, New Zealand. www.reaa.govt.nz